

## The HSBC British Airways Discount Offer Terms and Conditions

1. **These Terms and Conditions apply to you so far as the law and regulation permits so please read them carefully.**
2. HSBC Bank Middle East Limited - UAE is the "Promoter" of this offer.

### The Offer

3. The offer is upto 15% discount off British Airways fares (excluding applicable taxes, charges and fees) for HSBC Premier, Advance, Platinum, Cashback, Platinum Select and Gold Credit Cardholders within the UAE on selected
  - First Class –F & A-15%,
  - Club World (Business class) – J, C, D & R-15%. I class-7%,
  - World Traveller Plus (Premium Economy) – W & E-15%. T class-7%,
  - World Traveller (Economy) – Y, B, H, K, M, L, V, S & N-15%. O & Q class – 7%.
4. The selected tickets must be return or one-way trip tickets on British Airways flights originating from United Arab Emirates to UK, Europe, USA & Canada.
5. The offer period is from 1<sup>st</sup> November 2019 to 30<sup>th</sup> December 2020.
6. Travel period is from 1<sup>st</sup> November 2019 to 31<sup>st</sup> March 2021.

### Offer eligibility

7. You are eligible for the offer if you are a HSBC Premier, Advance, Platinum, Platinum Select, Cashback, Zero and Gold Credit Cardholder.
8. You must have an active HSBC Credit Card (i.e. an HSBC Credit Card that has not been closed, cancelled or suspended by you or the Promoter). Additionally, your HSBC Credit Card must not be delinquent in order for you to be eligible for this offer.
9. You must be up to date on all your payments on your HSBC Credit Cards at all times in order to be eligible for this offer. If any payments are overdue on any of your HSBC Credit Cards, or at any stage you are in breach of any of our terms and conditions, or if any of your HSBC Credit Cards have been suspended or cancelled by us, we reserve the right to exclude you from this offer.

### How does the offer work?

10. This offer is only valid if you visit [www.ba.com/hsbccards](http://www.ba.com/hsbccards) and book your return or one-way trip tickets.
11. The discount is applicable on selected fares but excludes applicable taxes, charges and fees.
12. The discount is applicable for flights originating from United Arab Emirates.
13. The flight's destination must be the UK, Europe, USA & Canada.
14. When you book a flight by visiting [www.ba.com/hsbccards](http://www.ba.com/hsbccards) the price of the fare will be automatically adjusted taking into account the discount.
15. In addition to these offers terms and conditions, the HSBC Personal Banking General Terms and Conditions, the HSBC Credit Card Agreement Terms for the UAE and any separate applicable terms and conditions shall continue to apply. For all rates, fees and charges (including overseas transactions) as set out on the HSBC Schedule of Services and Tariffs, please visit our website [www.hsbc.ae](http://www.hsbc.ae).
16. The British Airways terms and conditions apply to your flights. Please refer to them for date and flight changes, refunds etc. You should review these terms at the time of booking your flights at [www.ba.com](http://www.ba.com).
17. You should use Manage My Booking on [www.ba.com](http://www.ba.com) for seat requests, special meals or online check-in facilities.
18. British Airways shall honour any tactical fare offers during the Offer Period. By way of example, if British Airways offers 50% off business class flights at any time over 3 days during the Offer Period then HSBC Cardholders will be eligible to a discount of 50% (the offer from British Airways) plus up to 15% (HSBC offer).

### Legal Information

19. **The Promoter will not be liable (to the extent permitted by law and regulation) for any loss or damage arising from this offer. This clause does not seek to exclude the liability of the Promoter for (a) death or personal injury caused by their negligence, (b) fraud or fraudulent misrepresentation, and/or (c) any other matter for which it would be unlawful for them to exclude or attempt to exclude their liability.**
20. The Promoter can change these terms and conditions or cancel the offer at its discretion at any time and without incurring liability as a result. The Promoter's decisions on all matters relating to the offer shall be final and conclusive.
21. You consent to your data being stored; transferred and processed (either in United Arab Emirates or overseas) by the Promoter, its group companies and its authorised third parties.

INTERNAL

22. These offer terms and conditions and any disputes arising from these terms and conditions are governed by the federal laws of the UAE, as applied in the Emirate of Dubai. The parties agree to submit to the non-exclusive jurisdiction of the non-DIFC courts of Dubai.

**Contact Details**

23. If you have any other questions about this offer, please call at the numbers at the back of your HSBC Credit Card.
24. The Promoter's address is provided on the HSBC Bank Middle East Limited – UAE website ([www.hsbc.ae](http://www.hsbc.ae)).