

HSBC Non Resident Egyptians (NRE) Air-Ticket Terms and Conditions:

- Eligible Non Resident Egyptian “NRE” Customers whom are residents of the UAE and banking with HSBC Bank UAE will be eligible for a round trip air-ticket from and to the UAE with a maximum amount of EGP 8,000 once in a lifetime “the Offer”.
- To qualify for the Offer, NRE customer has to additionally and consequently open and maintain a new to bank Premier account with HSBC Bank Egypt with a total relationship balance “TRB” of EGP 750,000 or the equivalent in other foreign currencies has to be maintained with HSBC Bank Egypt for 3 consecutive months. The customer will be given a grace period of one month to maintain the required balance starting the beginning of the next month to account opening date.
- NRE customer has to be a new/existing HSBC Bank UAE Customer.
- The Air-ticket for the purpose of the Offer will be confirmed by HSBC Bank Egypt through an email confirmation when you contact your Relationship Manager in HSBC Bank Egypt whereby afterwards the Air-Ticket will be only redeemable from the travel agency associated with this Offer “Travel Choice Egypt” for only 1 air-ticket of an equal, lesser or greater value subject to Travel Choice’s Terms and Conditions.
- In case the requested Air-Ticket is of greater value than the Offer, the NRE customer is responsible to pay Travel Choice the difference in cost with any payment method subject to Travel Choice policy.
- In case the requested Air-Ticket is of lesser value than the Offer, the customer will not be entitled to a cash refund of the remaining balance.
- The Air-Ticket is non-transferable, non-partially redeemable, non-refundable and not valid for Travel Choice financial services or any other products rather than round Air-Ticket in accordance with the Offer. Yet air-ticket can be re-booked .The Air-Ticket booking and reservations will solely be handled by Travel Choice according to their procedures and policies with no intervention from either HSBC Bank UAE or HSBC Bank Egypt nor any liability arising whereof.
- NRE Customers will be given only one year from the account(s) opening date to apply for the ticket after maintaining the balance for 3 consecutive months from the account opening date with HSBC Bank Egypt. After the one year the Air Ticket offer will expire.
- Granting the offer is subject to HSBC Bank Egypt’s approval and its Terms and Conditions.
- Any requests submitted to Travel Choice on Egypt’s weekends and/or during Egypt’s public holidays shall only be processed by HSBC Bank Egypt on the next working day and according to Cairo Local Time (CLT).
- In case of air-ticket cancellation or penalties, customer to bear all cost with no liability on HSBC Bank Egypt.



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General Terms:

- HSBC reserve the right at its discretion to alter or amend these Offer Terms and Conditions or end the Offer at any time without prior notice. Our decisions on all matters relating to the Offer shall be final and conclusive.
- This Offer might be valid in conjunction with specific offers provided by the Bank to its' existing or new customers and HSBC reserves the sole right to decide on whether a customer is eligible for this Offer or not.
- The customer agree to take part in any promotional activities reasonably requested by HSBC if you qualify for the Offer
- The Customer consents to their data being stored, transferred and processed (either in UAE, Egypt or overseas) by HSBC, its group companies and its authorized third parties to contact you if you qualify for the Offer.
- The Customer has no right to use HSBC's name, logo or images from or relating to the Offer without HSBC's explicit written approval. Customers may not make any public announcement regarding any other aspect of this Offer without HSBC's prior written consent and any breach of this provision shall confer a right on the HSBC at HSBC's discretion not to entertain the Offer or to further debit the Offer value immediately and without notice.
- In addition to these Terms and Conditions, the HSBC Personal Banking General Terms and Conditions (UAE and Egypt), the HSBC Credit Card Agreement Terms for the UAE and Egypt and any separate terms and conditions as available on our websites shall apply. For all rates, fees and charges (including overseas transactions) as set out on the HSBC Schedule of Services and Tariffs, please visit our website.
- Contact information for Travel Choice Egypt are listed here below:

El Korba – Heliopolis branch, working hours:

From 08:30 AM to 05:00 PM.
Friday: Office is totally closed

El Korba - Heliopolis branch contact numbers:

Email: tchelio@travelchoicееg.com
Call: +2 01001401367
+2 01222192995.
+2 02 24164001/4/6